VISUAL COMPONENTS

Software life cycle policy

Ensuring top-quality and innovative solutions for our Partners and customers

Our Software Life Cycle Policy is designed to maintain the highest standards of quality and innovation while ensuring compatibility with evolving technologies and standards. This policy provides a predictable and transparent framework for customers and partners, guiding them through different stages of software versions and their respective support levels.

Versioning overview

Our versioning system follows the Major.Minor.Patch format:

- Major: Changes that affect API, file formats, or product structure, potentially causing incompatibility with previous versions (breaking changes).
- Minor: New features requiring updated documentation and training.
- Patch: Fixes and improvements not impacting data compatibility, needing minimal documentation updates.

Life cycle stages

We categorize our software versions into three distinct stages:

- Active Development: The latest Major.Minor.Patch version with full support, including bug fixes, feature updates, and compatibility improvements.
- Maintenance: The previous Major.Minor version with limited support, including security updates and critical bug fixes. No new features or compatibility updates.
- End of Support (EoS): Older versions with no further updates or support. Customers may continue using the software, but without support of any kind (except license transfer).

Customer and Partner implications

Our policy aims to benefit our customers and partners by encouraging upgrades to the latest release for better features, performance, and security.

- Upgrade Encouragement: Customers and partners are encouraged to upgrade to the latest release for better features, performance, and security.

- Discontinuation of Sales for Older Versions: EoS versions will no longer be sold. Partners and customers should plan for transitions.
- Deprecation of Features and Functionalities: Deprecation items change state only in Major version change (Major.Minor.Patch). Only Major releases can introduce breaking changes.
    - o (ACTIVE) = Actively developed, improved, and maintained.
    - o DEPRECATED = No maintenance, still available for legacy models.
    - o REMOVED = Not available anymore = Breaking change.

Transition period

- A transition period of 12 months is provided starting with the new Major version release, supporting both the latest and previous Major.Minor versions in Maintenance mode.
- For Minor versions, a 6-month transition period is implemented to ensure smooth updates and support.

Illustration of the transition period (dates are not correct):